

Space Management Policy

Section 1 - Purpose

(1) This Policy outlines the management and utilisation of all space resources within QUT owned or controlled buildings, whether on a campus or distributed site.

Section 2 - Application

(2) This Policy applies to all of the University’s space resources.

Section 3 - Roles and Responsibilities

Position	Responsibility
Director, Campus Services	<ul style="list-style-type: none"> Develops strategic space plans. Maintains a timely, accurate and authoritative database of the University’s property and space inventory with associated floor plans. Develops periodic space management reports including details on space allocation and use. Undertakes space allocation and utilisation audits, as required.
Heads of Division and Executive Deans of Faculty	<ul style="list-style-type: none"> Oversees day-to-day space management and allocation issues within allocated spaces. Audits and reports to Campus Services any changes of space types located within their allocated space, including an annual audit.

Section 4 - Relationship to TEQSA Threshold Standards

(3) This Policy assists the University to satisfy the provision of standards within 2.1 Facilities and Infrastructure, specifically Standard 2.1.1, of the [Higher Education Standards Framework \(Threshold Standards\) 2021](#); “Facilities, including facilities where external placements are undertaken, are fit for their educational and research purposes, and accommodate the numbers and educational and research activities of the students and staff who use them.”.]

Section 5 - Strategic Space Planning

(4) Campus Services is responsible for the development of strategic space planning recommendations that enable the University's institutional plan ([Connections - the QUT Strategy 2023 to 2027](#)), supporting activities driven by changes to the student and staff load projections, the campus master plan, research initiatives, and community/commercial opportunities. Faculties and divisions are consulted and contribute to the development of the strategic space plans, as well as actively implement the outcome.

Section 6 - Management of Physical Resources

(5) Physical resources include, but are not limited to, the following.

General Teaching Space

(6) General teaching space is defined as those rooms or groups of rooms which are used for lectures, seminars and/or tutorials as part of the normal teaching program of the University and which are available to all elements of the University through the central room booking system (Syllabus Plus). The [Class Scheduling Policy](#) provides further information.

(7) Class Scheduling, Student Administration, has management responsibility for general teaching space. Facilities Management monitors general teaching space and ensures that furniture, services and overall facilities are kept in reasonable order and incorporate technology upgrades on the advice of Digital Business Solutions. Campus Services may analyse usage and occupancy rates and adjust the mix of room sizes, in consultation with Class Scheduling and incorporate technology upgrades on the advice of Digital Business Solutions.

Computing Facilities

(8) Computing facilities can be categorised as open, bookable, or dedicated use:

- a. Open use computing facilities include those available for general use without requiring a booking, such as 24 hour computing spaces.
- b. Bookable computing facilities are those spaces which provide general computing services available for booking through the central room booking system (Syllabus Plus) ([Class Scheduling Policy](#)). Equipment in these spaces is configured to a common standard and should be used to provide general computer-based teaching. Learning Environments and Technology Services (LETS) has management responsibility for these spaces and may analyse usage and occupancy rates, and provide strategic advice on overall usage. Campus Services may also analyse usage and occupancy rates in order to provide advice on efficient usage.
- c. Dedicated use facilities are those that require specific hardware and software as a condition of the courses taught in those spaces. Faculties to which these facilities are allocated have management, maintenance and upgrade responsibility for their allocated spaces and are expected to keep the facilities in reasonable order and to adhere to the University's health, safety and environment requirements. Campus Services may analyse usage and occupancy rates in order to provide advice on efficient usage.

Specialist Teaching Space

(9) Teaching requirements in some disciplines will require the use of 'specialist teaching' spaces or laboratories as distinct from 'general teaching' areas. Faculties Management are responsible for the preparation of the academic timetable and Timetabling is responsible for timetabling all specialist teaching spaces using the central room booking system (Syllabus Plus) ([Class Scheduling Policy](#)).

(10) Faculties that are allocated specialist teaching spaces are expected to manage, maintain and upgrade the facilities, adhering to Health, Safety and Environment requirements. Campus Services may analyse usage and occupancy rates in order to provide advice to faculties on efficient usage.

Research Laboratory Space

(11) Resources for staff and student research activities, on campus and at distributed off-site locations, are allocated by both the PVC (Research Infrastructure) and at faculty level and managed by Research Infrastructure Operations or the relevant Executive Dean of faculty. They are responsible for the assignment of research laboratory space, within their envelope of allocated space, to meet the priority needs of the University's research portfolio.

(12) The assignment of research laboratory space will be on a time-limited basis and at a scale commensurate with the research activities being undertaken. That is, research activities will be assigned the use of the space for a fixed period (normally the expected life of the project or research grant) with automatic expiry of the tenancy at the end of the period unless the project receives continuing funding. Any extension of this period will only be for a further fixed period after taking strategic advice from the Deputy Vice-Chancellor and Vice-President Research, the Vice-President (Finance) and Chief Financial Officer and the Director, Campus Services.

(13) Research Infrastructure and the Faculties are responsible for the funding of any research laboratory space upgrade, refurbishment, or alteration as a result of a change in occupancy, function or direction. Funds for such building works are only available through the University's Capital Management Plan (CMP).

(14) Organisational units should consult the Director, Campus Services regarding requirements for research space services and fit-out.

Non-laboratory Postgraduate Research Space

(15) Non-laboratory workspace for higher degree research (HDR) students is allocated to the Executive Dean of faculty for management within their organisational area. Faculties are responsible for the provision of non-laboratory postgraduate workspace, equipment and associated resources, including the provision of any furniture additional to the original allocation, to a standard consistent with the University's guidelines for [Infrastructure Provision for Higher Degree Research Candidates](#) administered by Graduate Research Education and Development.

(16) Consistent with these guidelines, students will be provided with access to suitable workspaces. The workspace is to be shared and dedicated workstations, are only to be provided where there is a demonstrable need, in order that:

- a. the changing needs of individual students are met; and
- b. an average utilisation rate of 60% is achieved for all HDR workstations.

(17) To assess individual student needs and to ensure optimal utilisation of HDR workspaces, faculties are responsible for undertaking the following space management practices:

- a. HDR workspaces are managed at the faculty level rather than at the school or discipline level;
- b. the allocation of workspaces to HDR students is reviewed by faculties through a simple space assessment based on physical audits of each workspace and consultation with students and Supervisors in relation to their changing requirements. It is anticipated that regular monitoring of HDR workspaces and the changing requirements of particular students may result in changes to space allocation. Such changes will also require appropriate consultation with relevant stakeholders (administration officers, Supervisors, students, etc.);
- c. space requirements of higher degree research students must be identified in each faculty's annual planning process and in any external grant proposals so as to inform space planning; and
- d. any requests for additional HDR workspaces are to be submitted by the faculty to the Physical Capital Advisory Group for consideration. Such submissions must include a copy of the faculty's HDR workspace assessments as supporting evidence.

(18) Where a faculty chooses to provide workstations for coursework postgraduate or honours students this must be accommodated within the existing allocation of postgraduate space. HDR students who are placed in or share staff workspace accommodation must be prepared to relocate if the workspaces are required for new academic or professional staff.

Workspace for Academic and Professional Staff

(19) Workspace for academic and professional staff will normally be allocated at the faculty or division level. Any reallocation within the faculty or division (eg between schools or departments) will be the responsibility of the

Executive Dean of faculty or Head of Division. Faculties and divisions are responsible for the furniture and equipment needs of their workspace.

(20) Staff with responsibilities across campuses must nominate a home campus where their base workspace will be located. Workspaces at other campuses may be provided in 'hot-desk' or 'time sharing' arrangements within the organisational area's existing space. Staff will only be allocated one workspace.

(21) Casual or sessional staff, or staff on fractional or adjunct appointments, are not automatically entitled to a dedicated workspace but may be accommodated in 'hot-desk', 'time sharing' or other arrangements within the organisational area's envelope of space.

(22) Staff on research, study or extended leave may be required to release their workspace for use by others while they are absent from the University. The relevant faculty or division must make arrangements for the storage (on-site or off-site) of any personal effects, if required.

(23) The space impact of all new initiatives should be considered at the time of the initiative's proposal submission. Workspace in a preferred location on campus cannot be guaranteed.

(24) Staff workspaces, including allocated offices, when not occupied due to Hybrid Working Arrangements or Academic Workload arrangements, are to be made available for use by other staff as needed.

(25) New workspaces, when constructed, are to be planned and delivered to Activity Based Working principles.

Workspace Provisions for Visiting Fellows/External Consultants

(26) Invitations to visiting fellows (Refer to Section 9 of the [Distinguished and Honorary Titles Policy](#)) or external consultants must be identified in each organisational area's annual planning process so as to identify on-going space needs for accommodation. Faculties and divisions should accommodate visiting fellows and/or consultants within their existing envelope of space.

Meeting Space

(27) Meeting space is classified as space used by faculties and divisions or non-teaching activities.

(28) Small meeting rooms may be equipped with tables and chairs for less than 12 people and are generally less than 25m². A small meeting room differs from a large meeting room in its dedicated use by a particular organisational unit. Individual faculties and divisions have management responsibility for small meeting spaces and are expected to monitor furniture and equipment use and keep the facilities in reasonable order, while adhering to Health, Safety and Environment requirements.

(29) Large meeting rooms are classified as space used by the University or external users for non-teaching activities. Large meeting rooms may be equipped with tables and chairs for more than 12 people and are generally more than 25m². A large meeting room may also contain audio-visual or teleconferencing equipment, white board, or projection screens. Although they may be assigned to a specific organisational unit, large meeting rooms are to be made available for use by the broader University community.

Library Space

(30) Common use library space on each campus is allocated to and managed by the QUT Library. Common use spaces within the library may include reading rooms, book stacks, quiet study areas etc. Common use computing space within the library is allocated to and managed by Digital Business Solutions.

Section 7 - Space Management System

(31) The Space Management System (SMS) is an asset management database accessed by Campus Services and maintained by Digital Business Solutions. The SMS provides on-line access to floor plans of all campus buildings. A geographical information database is maintained on a separate system.

(32) The SMS is the definitive database for space inventory within the University. The data maintained in the system serves to inform the short-term and long-term space allocation decision making processes as well as requests for additional space.

(33) Heads of organisational units are responsible for populating the system with unit specific data, including locations of staff in allocated space, and for informing Campus Services of any changes to space allocation made by them, such as room changes for staff, research or other purposes.

(34) The SMS is used to inform strategic planning and strategic space allocation, guide the appropriateness of the Capital Management Plan (Refer to the [Physical Estate Planning Policy](#)), and meet statutory reporting and accountability requirements. The accuracy of the SMS is crucial to the University planning process.

Section 8 - Workspace Planning

(35) The University recognises the importance of providing appropriate workspaces based on a balanced consideration of end user needs with sustainable environmental and financial management practices.

(36) On this basis University staff will generally be accommodated within a flexible and open workspace, modelled on Activity Based Working principles, comprised of a variety of individual and group work zones. Flexible, open workspaces with a variety of function-based work zones enable the University to:

- a. foster greater collaboration and exchange of knowledge between staff, students and other University stakeholders;
- b. provide a greater level of amenity and choice to all staff in the workplace;
- c. support a diverse range of end user functional requirements;
- d. provide more flexible and efficient space that can readily respond to organisational change; and
- e. contribute to sustainability by reducing organisational costs and excess material wastage.

Implementation of Workspace Planning

(37) Design advice for all new workspace projects including all major refurbishments of existing University space is completed by Campus Services, in conjunction with consultants and end users. Proposed workspace design must comply with the requirements outlined in the [Design Standards and Guidelines](#) (Section 3.14 - Design Principles and Space Standards). Any plans that do not comply with the [Design Standards and Guidelines](#) must be approved by the Director, Campus Services.

Design Principles

(38) Consultants and University end users are required to support the workspaces. The workspace design principles are:

- a. openness and transparency - encourage collaboration and organisational transparency;
- b. function and variety - end-users' functional requirements that support collaboration and knowledge sharing;
- c. flexibility and efficiency - consider future design stages to ensure space can be modified; and

- d. sustainability – based on procurement, environment and shared conveniences.

Space Allocation

(39) Workspace standards are to be used to determine the schedule of areas for all workspace projects being undertaken at QUT:

- a. Workspace size – detailed allocation of space per staff member is provided in the Design Standards and Guidelines to provide an open and flexible workspace.
- b. Enclosed offices - will only be provided where there is a demonstrable functional requirement. An example of a functional requirement is where the majority of an officer's time is spent in completely confidential work (such as staff counselling) and access to a bookable quiet space or shared meeting room is not appropriate. Further details are provided in the [Design Standards and Guidelines](#).
- c. Where possible, unallocated workspaces will be implemented to support workplace vibrancy, collaboration, support organisational change and to reduce operational waste.

Section 9 - Utilisation Benchmarks

(40) The Tertiary Education Facilities Management Association has set targets for the utilisation of various spaces. These benchmarks are used by QUT to determine efficient usage and provide targets for the efficient management of space.

(41) Campus Services analyses utilisation performance against the benchmarks through regular audits and provides advice to the Vice-Chancellor and President on under-utilised spaces. This information, combined with the indicative forecasting model and the estate master plan, guide the strategic allocation and/or reallocation of University space.

Section 10 - Allocation and Utilisation of Space

(42) The Vice-President (Administration) and University Registrar is responsible for strategic space allocation across all campuses and liaises closely with the Director, Campus Services in this regard.

(43) When an area is constructed, whether it be a new or refurbished area, allocation of that space is made to an organisational unit (faculty or division) in accordance with the University's Capital Management Plan (CMP). However, any general teaching space is allocated to the Class Scheduling, Student Administration. Faculty and divisional large meeting rooms (12 seats or more) are to be made available for use by the wider University community ([Site Policy](#)).

(44) The head of the organisational unit is responsible for the efficient utilisation of space allocated to that unit.

(45) Organisational areas are responsible for monitoring their allocated space and are required to identify and return all under-utilised space to the space pool by notifying the Director, Campus Services.

Section 11 - Negotiation/Reassignment of Space

(46) Physical resources within a faculty or division may be reassigned by the Executive Deans of faculty or Head of Division, however, any reassignment between faculties or divisions must be approved by the Vice-President (Administration) and University Registrar on advice from the Physical Capital Advisory Group.

(47) Any changes in the allocation or use of space must be approved by the Vice-President (Administration) and University Registrar to ensure consistency with strategic direction.

(48) When an organisational unit is provided with new or refurbished space in a new location, the space which is vacated will be reallocated by the Vice-President (Administration) and University Registrar on advice from the Physical Capital Advisory Group. Any case for retention of the space by the vacating organisational unit will be considered in conjunction with other space demands.

(49) When an organisational unit is provided with additional space for a specific time period, or for a specific purpose such as a project, at the conclusion of the agreed time period the space will be made available for reallocation by the Vice-President (Administration) and University Registrar with advice from the Physical Capital Advisory Group.

Section 12 - Under-utilised Space

(50) All allocations of space are subject to ongoing review and possible reallocation. Where supported by utilisation data, forecasting models, and/or strategic plans, under-utilised space may be reallocated by the Vice-President (Administration) and University Registrar on advice from the Physical Capital Advisory Group to better address the strategic direction of the University.

(51) Campus Services may audit and analyse usage rates of all university spaces periodically. Following such a process Campus Services may request the return of any space which it deems to be a low level of utilisation or where consolidation of spaces of similar activity can increase utilisation.

Section 13 - Delegations

(52) There are no delegations made under this Policy.

Section 14 - Definitions

Term	Definition
Term used in policy	Means... [add the definition of term]
Term used in policy	Means... [add the definition of term]

Status and Details

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