

Information Access Policy

Section 1 - Purpose

(1) QUT is committed to providing, as far as possible, an open environment which enables members of the public and the QUT community to obtain access to information in the University's possession.

(2) In support of this objective, QUT promotes engagement with the community by releasing or publishing information about its activities wherever possible.

Section 2 - Application

(3) As a public authority, QUT is required by the [Right to Information Act 2009](#)(Qld) ([Right to Information Act 2009](#)) and the [Information Privacy Act 2009](#)(Qld) to give access to information, including personal information, in documents in its possession or under its control, unless it would be contrary to the public interest (Legislated access scheme, Section 7 below).

(4) This Policy applies to all QUT staff and to individuals seeking access to information in documents held by QUT or under its control.

(5) This Policy does not apply to entities that are not part of QUT.

Section 3 - Roles and Responsibilities

Position	Responsibility
Vice-Chancellor and President	'Principal officer' responsible for QUT's obligations under the Right to Information Act 2009 and Information Privacy Act 2009 . Delegates responsibilities for administration of the Right to Information Act 2009 and Information Privacy Act 2009 to relevant staff.
Vice-President (Administration) and University Registrar	Approves and oversees administrative access schemes. Conducts internal reviews of formal applications for access or amendment under the Right to Information Act 2009 and Information Privacy Act 2009 within stipulated time periods (under delegation from the Vice-Chancellor and President).
Decision maker (QUT Governance)	Makes decisions on access or amendment applications under the Right to Information Act 2009 and Information Privacy Act 2009 within stipulated time periods (under delegation from the Vice-Chancellor and President). Several officers hold this delegation within QUT Governance.
Manager, Compliance, Policy and Records (QUT Governance)	Makes decisions on access and amendment applications. Acts as Right to Information Officer and Privacy Officer, with oversight for administrative requirements under the legislative schemes. Undertakes annual reporting. Oversees publication scheme. Publishes disclosure logs under Right to Information Act 2009 .
Heads of Organisational Units	Oversees document searches within their organisational area in response to formal applications under the Right to Information Act 2009 and Information Privacy Act 2009 . Ensures administrative practices in their organisational area are consistent with QUT's obligations under the Right to Information Act 2009 and Information Privacy Act 2009 .

Position	Responsibility
All staff	Assist with the location of documents as required by the head of organisational area and/or Right to Information Officer and Privacy Officer.

Section 4 - University Policies

(6) QUT policy documents are published online in an open access repository (Manual of Policies and Procedures).

Section 5 - Publication Scheme

(7) QUT has a [Publication Scheme](#) which provides detailed information on its functions, activities and the information it holds. The Publication Scheme includes information which can be accessed online and promotes engagement by the community with information about the University's activities.

Section 6 - Administrative Access

(8) Consistent with the University's commitment to openness and transparency, the University has a number of administrative access schemes which may allow individuals to access documents and information without formal application under the [Right to Information Act 2009](#) or [Information Privacy Act 2009](#). The [schemes](#) are published on QUT's website and noted below.

Section 7 - Legislated Access

Application

(9) There will be occasions where it is necessary or appropriate for an application to be made formally under the [Right to Information Act 2009](#) or the [Information Privacy Act 2009](#), for instance, where third party or sensitive information is requested or where there are grounds for considering that the release of information may be contrary to the public interest (as defined in the [Right to Information Act 2009](#)). The RTI/Privacy Officer will determine this requirement on a case-by-case basis.

(10) Procedures and requirements for making [applications](#) under the relevant legislation are published on QUT's website.

(11) The decision maker will assist an applicant to make an application which is compliant with the requirements of these Acts. Under the legislative scheme, applications must be for access to documents (not information) in the University's possession or control, and this requirement is enforced by the University.

Locating Documents

(12) Heads of Organisational Units must oversee document searches within their organisational area and must certify that all documents relevant to an application for access have been located. In the event that information cannot be located, a written statement must be provided to the decision maker certifying this and outlining steps that have been taken to locate documents responsive to the application. The RTI/Privacy Officer may require further searches to be undertaken where considered necessary to meet the requirements of the [Right to Information Act 2009](#) and [Information Privacy Act 2009](#).

(13) Documents that are University records must be stored in accordance with the [Records Governance Policy](#) or other relevant information or data management policies. Staff must make all reasonable efforts to locate documents subject

to a [Right to Information Act 2009](#) or [Information Privacy Act 2009](#) application including providing them in full to the [Right to Information Act 2009/Information Privacy Act 2009](#) Officer when requested.

Charging for Access to Information

(14) Where [applications](#) under the RTI Act are made, the fees and charges specified in the Act will be applied by the University.

Confidentiality

(15) The identity of an applicant or prospective applicant will be protected in accordance with the [Information Privacy Policy](#) and will not be made known to another University officer, unless it would be impossible to process the application without the officer knowing the identity of the applicant.

Section 8 - Delegations

(16) Refer to [Register of Authorities and Delegations](#) (VC004, VC005) (QUT staff access only).

Status and Details

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Policy Owner	Ian Wright Manager, Compliance, Policy and Records
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